

Australian Centre for Corporate Social Responsibility

SUSTAINABILITY REPORTING SERVICES

Whether your organisation is a beginner, or is experienced at sustainability reporting, the Australian Centre for Corporate Social Responsibility (ACCSR) provides a range of services to help you attain increased levels of social performance and accountability through sustainability reporting.

We can:

- Help you plan and write your sustainability report
- Facilitate stakeholder engagement to determine materiality of issues for reporting
- Establish data collection systems and manage information gathering
- Help you participate in sustainability ratings, such as the Dow Jones Sustainability Index (DJSI)
- Carry out a stakeholder review to help improve your next report
- Conduct a gap analysis against the Global Reporting Initiative's (GRI) G3 guidelines, the UN Global Compact and other reporting frameworks
- Provide training services in sustainability reporting

At ACCSR we are committed to helping you accurately measure and report your sustainability impacts. We can help you decide how best to communicate these impacts to your stakeholders, as well as to the investment community, who are keen to assess the complete range of investment risks. We are one of very few reporting service providers who actually walk the talk and have produced our own sustainability report. To read ACCSR's Sustainability Report go to: www.accsr.com.au/html/sustreport.htm

WHY PRODUCE A SUSTAINABILITY REPORT?

Producing a sustainability report is a key means of demonstrating your organisation's commitment to corporate social responsibility. By effectively reporting on your economic, environmental and social impacts, you can be accountable to your full range of stakeholders. The act of reporting also drives increased performance improvement as organisations develop their culture and structure for corporate social responsibility. Using international guidelines or sector-specific frameworks, we can help you to compare your organisation's performance over time, as well as benchmark against your peers and competitors.

OUR EXPERIENCE

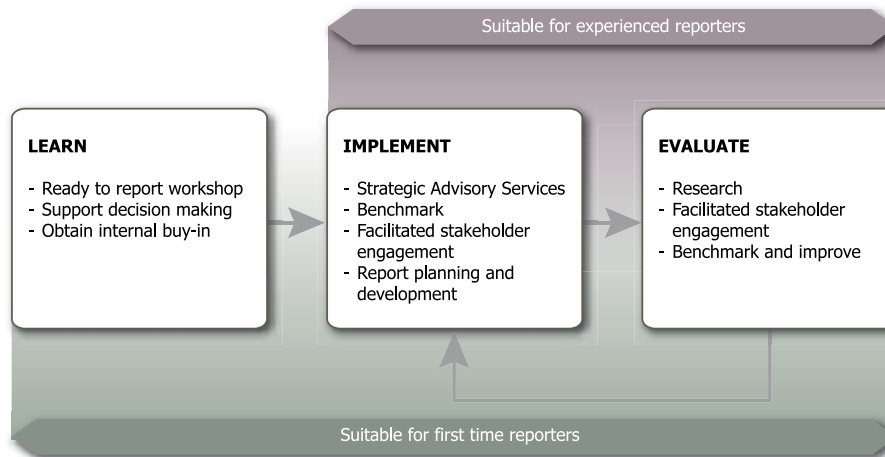
Drawing on our core competencies and experience in developing and reviewing sustainability reports, facilitating stakeholder engagement, and our knowledge of international CSR frameworks, ACCSR can help you build your reporting capabilities, develop targets, prepare reports and review the success of your reporting efforts.

We have helped clients such as Transurban develop their first sustainability report. We have also helped mature reporters such as Westpac and PowerCor evaluate and improve their sustainability reports.

ACCSR

*Leadership in CSR Research,
Learning and Strategy*

ACCSR provides a range of services to help increase your performance and accountability through sustainability reporting. Details of the services we offer are listed below.



LEARN

To give you the skills and knowledge you need, ACCSR conducts public and in-house workshops on sustainability reporting, covering the benefits of reporting, the elements of a good social report, the place of CSR reporting within general CSR communications and activity, and the emerging global architecture for reporting and assurance including the Global Reporting Initiative (GRI). For more information on ACCSR's learning programs go to: www.accsr.com.au/html/learning.htm

IMPLEMENT

We can help you research, plan and write your sustainability report to ensure it meets requirements such as "materiality", "inclusiveness and assurability" and "responsiveness" as defined by the GRI G3 guidelines and AccountAbility's AA1000 standard. We do this through stakeholder research that provides an empirical foundation for responding to stakeholders' reasonable expectations and interests.

ACCSR can also support your participation in ratings surveys such as the Dow Jones Sustainability Index by reviewing your assessment and integrating ratings questions into data requests being made for your sustainability report.

EVALUATE

ACCSR conducts both stakeholder and expert reviews to evaluate the report's impact and identify opportunities for improvement. This can help highlight what is working well and areas which need further refinement. Our report reviews cover issues such as readability, design, materiality, inclusiveness, responsiveness and performance evaluations.

To help you assess where you are, and where you want to be, ACCSR can also benchmark your report against international reporting and assurance standards such as the GRI's G3 guidelines, the AA1000 standard, United Nations Global Compact principles and industry-specific protocols. The benchmarking results can provide an empirical foundation for forward planning your organisation's sustainability goals.

"We were really happy with the outcomes and the process that ACCSR used to review our Stakeholder Impact Report. We had excellent feedback about the process from both employees and external stakeholders. They said it really made a difference having someone who understood the subject matter and appreciated the nuances of key issues. ACCSR's recommendations are practical and have informed our plans to further improve our Stakeholder Impact Report."

Emma Herd, Senior Advisor, Corporate Responsibility & Sustainability, Westpac Banking Corporation

To discuss your organisation's sustainability reporting needs please call us on +61 3 9826 1767 or email info@accsr.com.au

The Australian Centre for Corporate Social Responsibility is an Organisational Stakeholder of the Global Reporting Initiative and a signatory to the United Nations Global Compact



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Learning and Strategy

ABOUT ACCSR

The Australian Centre for Corporate Social Responsibility is Australia's leading CSR research, executive learning and strategic advisory firm. Our unique capability-building approach helps organisations identify and understand their social responsibilities, capacity and impact and develop strategies and tactics to reduce social risks and improve both performance and social responsiveness.

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